



Service Requirement Questionnaire

Customer: _____ Machine Type: _____ Serial No: _____

Customer Contact: _____

Contact Type	Number of Services	Number of Calls	Require
1 Star Service Contract	1	0	
2 Star Service Contract	2	0	
3 Star Special Service Contract	1	1-5	
3 Star Service Contract	2	2	
4 Star Special Service Contract	2	1-5	
4 Star Service Contract	2	Unlimited	

The above contracts are guidelines only – we can tailor your contract further to your requirements.

Further information which will help us to quote for the correct type of contract:

How many shifts are you currently running? _____

Is it an 8 / 10 / 12 hour shift? _____

Are you happy with your current level of cover? _____